IT Support Technician/Specialist

We are looking for a qualified **IT Technician** that will install and maintain computer systems and network hardware for a variety of clients. You will provide technical support and train users of the systems in a courteous manner. Support will be provided onsite at client locations, remotely over the internet, via telephone, and in office depending on the client needs. While interacting with clients you will identify client shortfalls and suggest, plan and implement new technology/processes to help the client better perform in their operations You will also manage and maintain our internal hosted VM solution including monitoring performance, backups, and client usage as well as implementing planned upgrades and updates for both hardware and software. Finally, you will support a multitude of internet apps; both custom built and retail, providing both system support and end user support.

Daily tasks will vary from incident response calls to planned system builds and implementations. You are be able to adequately estimate time needed to resolve problems and relay this information to the client. Client relationships are of upmost importance and you will be interacting directly with clients; as such you will need to maintain a professional rapport to bolster client relationships.

The ideal IT Technician will have a thorough knowledge of computer software, hardware, and a variety of internet applications, networks and operating systems. You will also have great troubleshooting abilities and a fine attention to detail. Additionally you will have good communication skills with both management and clients and a positive attitude. You should constantly challenge yourself with new technologies and show an eagerness to grow professionally learning said new technologies. Flexibility, motivation, and willingness to learn are the highest valued traits we look for as technology changes constantly and learning new skills is a must. We need a person that is adaptable to new trades/skills.

Minimum Qualifications:
- Associate's degree in computer science or a related field. Practical experience can be used in substitute of education.
- Minimum of 3 years of experience in the administration, deployment, and support of Windows Operating Systems and configurations and 2 years of experience with desktop deployment solutions and setup and configuration of desktops, laptops, tablets, and mobile devices. (OSX, IOS, Android, Windows 7, 8 10, Server 2008, server 2012)
- Solid knowledge of networking systems and components. (Routers, Wifi, switches)
- Driver's license and reliable transportation required with proof of insurance

Ideal Qualifications:
- Expert knowledge of Windows Server 2008, 2012, Windows 7, 8.1 specifically remote desktop server farms in a shared environment
- Working knowledge of Linux systems: Debian, Xen
- Working knowledge of VMWare virtualization infrastructure.

- Expert knowledge of network systems: SAN, NAS
- Knowledge of hosted applications and cloud platforms.
- Deep understanding of web services
- Office365 implementation and configuration

Full time position
Paid vacation after one year
Cell phone/laptop
Relaxed work environment

Nodus Inc, is a small full service consulting shop providing a multitude of services from IT support, and management, infrastructure planning/implementation, to custom built web applications. We have built a varied client base from small local offices to large multistate corporations. Our focus on providing the best level of service to all clients has led to a growing client base and we are seeking to onboard new talent that is willing to provide the same high level of customer satisfaction that our clients have come to expect.

Depending on experience and aptitude we also offer a unique opportunity where you not only service clients but grow the client base as well. This opportunity will be available to fitting applicants. If you engage in growing our customer base Nodus will offer profit sharing/equity growth within the company. If you favor the opportunity to grow ownership in a business as you learn and advance apply today and we can determine how you can fit in our team.

To apply send your resume to roy@nodusinc.net or call us at 651-270-5701.